



2320 Brighton Henrietta Town Line Rd.  
Suite 400-500  
Rochester, NY 14623  
Tele: (585)271-8640  
Fax: (585)271-8688

[www.hickokcenter.org](http://www.hickokcenter.org)

To provide a safe, supportive environment that encourages people with brain injuries and other neurological challenges to design and direct their own life's journey.

March 13, 2020

Good day everyone,

We here at the Hickok Center for Brain Injury have been closely monitoring the information that is being shared surrounding the COVID-19 pandemic. We have begun the conversation with our staff and program participants to remind everyone that we must all work together to help minimize the risks associated with this illness and others. It has always been the mission of the Hickok Center to provide a safe and supportive environment for our participants and staff and we are taking all necessary steps to ensure this continues.

After reviewing the information and guidance provided by the NYS Department of Health and the Centers for Disease Control, we have increased our efforts to ensure the health, safety, and well-being of our participants, staff, and visitors. This is being done by increased sanitation efforts and education on stopping the spread of germs such as proper handwashing, avoiding close contact and staying home when sick.

Until further notice, to help limit the spread of the coronavirus and other illnesses, we are requesting that all visitors to the Hickok Center including outside service providers, friends & family members to please call ahead to schedule your visit and be prepared to answer pre-screening questions. We do reserve the right to restrict any visitation or meeting requests.

We have also made the decision to cancel any appearances or events for the remainder of March. These include our Day Program community outings and our Brain Waves event on March 22, 2020. We will continue to keep everyone posted on our plans to reschedule these events in future.

If you have any additional questions or concerns please contact us at 585-271-8640. We thank everyone for their continued support of the Hickok Center and for your cooperation with these temporary, yet necessary changes, to help us continue to provide a safe and supportive environment for our participants, staff, and community.

Yours Sincerely,

Kathryn S. Flanagan  
Interim CEO

Hickok Center for Brain Injury



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Our Unique Charity Link:

<https://smile.amazon.com/ch/22-3127533>

- United Way of Greater Rochester Designation #2325
- State Employee Federal Appeal (SEFA) Designation #902965

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